

Pesis Dental Group PC complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Pesis Dental Group PC does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Pesis Dental Group PC:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other language

If you need these services, contact the practice manager.

If you believe that Pesis Dental Group PC has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: the practice manager, Mailing address: 29224 West Eight Mile Rd, Farmington Hills, MI 48336; Telephone number: (248) 478-1650; Fax: (248) 478-2166; Email: pesisd@gmail.com. You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, the practice manager is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak a language other than English, language assistance services, free of charge, are available to you. Call 1-248-478-1650.

Michigan

We will take reasonable steps to provide free-of-charge language assistance services to people who speak languages we are likely to hear in our practice and who don't speak English well enough to talk to us about the dental care we are providing.

Spanish:

Tomaremos acciones razonables para proporcionar servicios de asistencia lingüística gratuitos a aquellas personas cuyo lenguaje escuchamos frecuentemente en nuestro consultorio y que no hablen un inglés lo suficientemente bueno como para hablar con nosotros sobre el servicio odontológico que suministramos.

Arabic:

سوف نقوم باتخاذ خطوات معقولة من أجل توفير خدمات المساعدة اللغوية بدون تكلفة للأشخاص الذين يتحدثون لغات أخرى من المرجح أن نستمع إليها خلال ممارستنا والذين لا يتقنون تحدث الإنجليزية بشكل جيد يمكنهم من التحدث إلينا فيما يتعلق برعاية الأسنان التي نقدمها.

Chinese:

我们将有序地做到提供免费的语言服务使我们能听懂英语不好的人向我们咨询有关牙齿护理

Syriac/Assyrian:

ܡܘܨܒܐܢܐ ܕܢܩܘܡ ܒܐܬܝܚܕܐ ܚܘܫܘܬܐ ܡܥܩܘܠܐ ܡܢ ܥܝܠܐ ܬܘܦܝܪ ܚܕܡܐܬ ܡܫܥܘܕܐ ܠܠܒܘܝܐ ܒܕܘܢ ܬܟܘܠܐ ܠܠܘܥܣܐ ܕܐܢܫܘܟܝܢ ܕܢܬܠܡܐܢ ܠܘܘܬܘܢ ܠܘܟܝܢ ܠܘܟܝܢ ܡܢ ܥܝܠܐ ܡܢ ܡܪܝܚܐ ܐܢ ܢܪܥܘܢ ܝܠܝܗܐ ܕܚܠܐܢ ܡܡܪܫܬܢܐ ܘܕܝܢ ܠܐ ܢܝܩܢܘܢ ܬܚܕܬ ܐܢܒܠܝܒܝܕܝܐ ܒܫܟܠ ܡܨܫܘܚܐ ܡܢ ܐܠܝܢܐ ܕܝܢܐ ܡܝܡܐ ܝܒܥܝܢ ܒܪܥܝܐ ܕܐܣܢܐܢ ܕܝ ܢܩܕܡܝܗܐ.

Vietnamese:

Chúng tôi sẽ thực hiện các bước cần thiết để cung cấp dịch vụ hỗ trợ ngôn ngữ miễn phí cho những người giao tiếp bằng những ngôn ngữ mà chúng tôi có thể nghe thấy tại phòng khám của mình và cho những người không có đủ trình độ tiếng Anh để thảo luận về dịch vụ chăm sóc nha khoa mà chúng tôi đang cung cấp.

Albanian:

Do të marrim hapa të arsyeshëm për të ofruar shërbime falas për asistencë gjuhësore për njerëzit që flasin gjuhë që ka të ngjarë të degjojmë në punën tone dhe që nuk flasin anglisht aq mire sa të flasin me ne për kujdesin dentar që ofrojmë.

Korean:

저희는 적절한 조치를 통하여 언어 지원 서비스를 무료로 제공할 것입니다. 다만, 실제로 저희에게 관심이 있는 언어를 쓰지만 저희 치아 관리 서비스에 대해 의견을 줄 수 있을 만큼 영어로 의사소통이 원활하지 않는 경우로 한정합니다

Bengali:

দাঁতের পরিচর্যার বিষয়ে আমাদের প্র্যাক্টিস চলাকালীন যারা ইংরাজী ভাষায় কথা বলবেন, এবং আমাদের প্রদত্ত পরিষেবায় যারা ভালোভাবে ইংরাজী ভাষায় কথা বলতে পারবেন না, তাদের জন্য আমরা বিনামূল্যে ভাষার সহায়তা প্রদান করার ক্ষেত্রে যথেষ্ট দায়িত্বশীল পদক্ষেপ গ্রহণ করবো।

Polish:

Będziemy podejmować stosowne kroki, by zapewnić bezpłatne usługi wsparcia językowego dla ludzi, którzy rozmawiają językami, które my chcielibyśmy słyszeć w naszym gabinecie i dla tych, którzy nie mówią po angielsku na tyle dobrze, aby rozmawiać z nami o opiece stomatologicznej, którą zapewniamy.

German:

Wir werden angemessene Schritte unternehmen, um denen eine gebührenfreie Sprachunterstützung zu bieten, die Sprachen sprechen, die wir möglicherweise in unserer Praxis hören, die aber kein Englisch sprechen, das gut genug ist, um mit uns über die Zahnpflege zu sprechen, die wir anbieten.

Italian:

Adotteremo le misure ragionevoli per fornire servizi di assistenza linguistica gratuiti a coloro che parlano lingue che sentiamo spesso sul posto di lavoro e che non parlano inglese abbastanza bene da poter discutere della cura dentale che stiamo fornendo.

Japanese:

実際に練習の中で耳にするく可能性がある言語を話す人々で、弊社が提供している歯科治療について、英語がそれほど上手でない人々に、無償の言語支援サービスを提供するために合理的な措置を講じるつもりです。

Russian:

Мы принимаем необходимые меры, чтобы предоставить бесплатные услуги переводчика для общения на языках, с которыми мы сталкиваемся в нашей практике с клиентами, которые не владеют английским языком достаточно, чтобы обсудить с нами стоматологическое обслуживание, которое мы предоставляем.

Serbo-Croatian:

Предузећемо разумне кораке да обезбедимо бесплатну преводилачку помоћ за особе које говоре језике са којима се током рада чешће сусрећемо, а који не говоре енглески довољно добро да би могли да разговарају са нама о стоматолошкој услузи коју пружамо.

Tagalog:

Gagawin namin ang mga makatwirang hakbang para maibigay namin ng walang bayad ang mga tulong na serbisyo sa wika para sa mga taong nagsasalita ng mga wikang karaniwan naming naririnig sa aming pagsasagawa at sa mga hindi bihasa sa pagsasalita ng Ingles na sasangguni sa amin tungkol sa pangangalaga ng ngipin na ibinibigay namin.

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